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WE'D LIKE TO HEAR FROM YOU!

YOUR INPUT IS IMPORTANT!

Is NY TEAM FCU your primary bank? Yes No
If not, why? _____

How do you usually learn about our sales, specials, updates, etc? (Website, Flyers,
Newsletters, Word of mouth, Employees...etc?) If none apply, how would you like to
be notified? _____

How often do you visit our website? What for?

Did you know that your immediate family members and coworkers are eligible for
membership at the credit union, and entitled to all of our products and services?
Would you recommend us to them? (If not, why?) _____

How did you first hear of the credit union? How long have you been a member?

What changes or suggestions do you have for the Credit Union?

Have you borrowed from the Credit Union? Do you feel that our
rates/terms/products are comparable to other institutions? What loan product do
you benefit most from?

*Fill out this survey for a chance to win a \$100 gift card! Four Chances per entry to
win! (If you would like to add any more comments, feel free to write on the back!)*

